



## User Maintenance Manual

For more information and manuals, visit [www.bosscoolrooms.com.au/yourtrailer](http://www.bosscoolrooms.com.au/yourtrailer)

Phone: 1300 665 399

All Warranty Claims must be submitted at [www.aftersalescare.com.au](http://www.aftersalescare.com.au)

- (a) Please provide a detailed explanation of the Warranty issue
- (b) Please provide photos or videos to assist in your Warranty issue diagnosis

This User Manual/Maintenance Manual is to be read in conjunction with Boss Cool Rooms Warranty Terms and Conditions.

Thank you for choosing Boss Cool Rooms. Please understand your trailer is a piece of commercial equipment, so the better you maintain it, the better it will serve you in the long run. The following is a list of care and maintenance instructions that will keep your trailer looking and performing at its best.

*Your trailer has strict warranty conditions which must be observed and adhered to. The breaching of any of these conditions can nullify warranty on trailer.*

### GENERAL TIPS

1. The trailer is best kept out of the weather in garage or carport. If your trailer is stored in the open please consider a trailer cover as added protection. If parked outside do not park under trees where leaf litter can build up over the trailer.
2. Do not take your trailer over unsealed roads. The buildup of dust is unhygienic, and the bumps and vibrations can cause problems to the trailer and its refrigeration unit.
3. Never stand or sit on the mud guards over your wheel.
4. Only use approved food grade stainless-steel oils on stainless steel surfaces – general purpose cleaners are not recommended as they cause reactions with the steel surface.
5. Always clean your trailer regularly. The buildup of food scraps is unhygienic, unsafe and can place undue wear and tear on the trailer.
6. Never use caustic cleaning products or abrasive cleaning tools on your stainless-steel surfaces. Always use good quality food grade stainless steel oil on your shelving to keep them in good condition.

## KEYS/LOCKS/DOORS

1. You will be provided with 3 sets of keys for your door.
  2. Please ensure all doors and windows are secured prior to travelling
  3. Always use the handles provided to open and close.
  4. Do not hang any items of weight from the shutter as this will decrease the lifespan.
  5. Always latch the door open if leaving the door open – and always check that the door is latched before trying to close as attempting to close the door while it is latched will result in loosening the latching mechanism.
- Check – doors and windows are secured prior to travelling*

## HOW TO CONNECT YOUR COOL ROOM TRAILER TO YOUR VEHICLE

You are responsible for hooking up your trailer to your vehicle securely. The Jockey Wheel and Trailer Stands are not covered by the Warranty. If you knock or damage your Jockey Wheel or Trailer Stands, you are responsible for their replacement and re-fitting. Please ensure the jockey wheel and all trailer stands are secured in the horizontal position, before you travel.

1. Manoeuvre tow vehicle as close as possible to directly underneath the coupling of the trailer.
2. You can use the jockey wheel to adjust height and position of the trailer. Remember if you need to move the trailer you will need to release the handbrake.
3. Wind down the jockey wheel until it fully engages over your tow ball and the weight of the trailer is then taken by the tow vehicle – continue to wind the jockey wheel up until it leaves the ground. Pull the jockey wheel handle out and twist the jockey wheel upwards until it is horizontal with the tow bar – you will hear it click into position and the jockey wheel is now stowed away safely.
4. Make sure the coupling locking tab/latch is fixed into position.
5. Attach safety chains to tow vehicle using D-shackles provided
6. Attach 7 pin electrical plug to tow vehicle.
7. Release handbrake of trailer
8. Make sure all drop down legs are secured up to the trailer.
9. Make sure all moveable items inside trailer are secured safely for transit
10. Make sure all window shutters and doors are locked for transit.
11. Check that all lights are working from car to trailer.
12. You are ready for transit

Reverse the process from step 6 to 1 to uncouple the trailer.

Remember:

- Release the handbrake on your trailer before driving.
  - Lift up the Jockey Wheel (and stands) and ensure they are locked into the horizontal position
  - Test the lights to ensure the connection is secure
  - Check the connection to the tow ball to ensure the connection is secure
- 
- *Check trailer connection (tow hitch to lead vehicle – and drawbar bolts) every trip*
  - *Check lighting – indicators/stop/tail/clearance every trip*

For further instructions on connecting your trailer, see video at [www.bosscoolrooms.com.au/yourtrailer](http://www.bosscoolrooms.com.au/yourtrailer)

## WHEELS/BRAKES AND SUSPENSION:

- *Check wheel nuts, nuts, locks, latches, bolts on all moving parts prior to every trip.*
- *Check tyres for tread and tyre pressure prior to every trip*
- *Check wheel bearings every 6 months – by a Qualified Mechanic*
- *Check suspension every 6 months – by a Qualified Mechanic*
- *Check brakes every 6 months – by a Qualified Mechanic*

## SILICONE:

Silicone is a wear & tear item. Direct constant sunlight can cause the silicone in the seals of the roof and doors to degrade. You have a commercial piece of equipment, so from time to time you will need to re-silicone the trailer. Re-siliconing of the trailer can be carried out by a local handyman, Caravan Repair Centre, or even yourself, if you are handy. The customer is responsible for checking the silicone every 3 months; and storing their trailer appropriately.

- *Check silicone seals of the roof and doors every 3 months*

## REFRIGERATION SERVICING:

All refrigeration equipment should be serviced **every 3 months** by a licensed technician and always kept clean and free of debris.

*Proof of service uploaded to Basecamp with the date clearly visible is required to maintain your warranty. Failure to provide proof of service will void your warranty on refrigeration equipment.*

## ELECTRICAL SERVICING:

Your electrical work requires servicing **every 3 months** by a licensed electrician.

For each electrical service you will be required to upload the invoice with the date to Basecamp to confirm that all electrical has been tested and tagged by a qualified electrician. Failure to do this will terminate your warranty effective immediately.

Please Note: Failure to complete and verify your required services will result in termination of warranty. It is imperative for equipment longevity and your personal safety that maintenance guidelines are followed, on time, as per the manual.

## MECHANICAL SERVICING:

You will be required to have a qualified mechanic check your wheel bearings, suspension and brakes **every 6 months**. As with your other services, proof of service uploaded to Basecamp with the date clearly visible is required to maintain your warranty. Failure to provide proof of service will terminate your warranty.

## MAINTENANCE SCHEDULE

### Check every trip:

- Check wheel nuts, nuts, locks, latches, bolts on all moving parts prior to every trip.
- Trailer connection to vehicle is secure, stands and jockey wheel lifted and secured
- Lights – indicators/stop/tail/clearance work correctly
- Check tyres for tread and tyre pressure prior to every trip
- Check the park brake is working
- Refrigeration unit operating correctly
- Doors and stock are secured prior to travelling
- Trailer is stored appropriately

## MAINTENANCE SCHEDULE

### Check every week

- Clean refrigeration vent
- Clean debris from the roof

### Check every 3 months:

- Silicone in the seals of the roof and doors
- Electrical needs to be Tested & Tagged by a Qualified Electrician
- Refrigeration needs to be checked and certified by a Qualified Technician
- Check and adjust handbrake

## MAINTENANCE SCHEDULE

### Check every 6 months:

- ❑ Silicone in the seals of the roof and windows/doors
- ❑ Check wheel bearings every 6 months – by a Qualified Mechanic
- ❑ Check suspension every 6 months – by a Qualified Mechanic
- ❑ Check brakes every 6 months – by a Qualified Mechanic
- ❑ Electrical needs to be Tested & Tagged by a Qualified Electrician
- ❑ Refrigeration needs to be checked and certified by a Qualified Technician

## MAINTENANCE SCHEDULE

### Check every 12 months:

- ❑ Silicone in the seals of the roof and windows/doors
- ❑ Check wheel bearings every 6 months – by a Qualified Mechanic
- ❑ Check suspension every 6 months – by a Qualified Mechanic
- ❑ Check brakes every 6 months – by a Qualified Mechanic
- ❑ Electrical needs to be Tested & Tagged by a Qualified Electrician
- ❑ Refrigeration needs to be checked and certified by a Qualified Technician

# MAINTENANCE REGISTER

## Daily Maintenance

✓	Item	Initial/Stamp	Date
	Check wheel nuts, nuts, locks, latches, bolts on all moving parts prior to every trip.		
	Trailer connection to vehicle is secure, stands and jockey wheel lifted and secured, park brake is working		
	Lights – indicators/stop/tail/clearance work correctly		
	Check tyres for tread and tyre pressure prior to every trip		
	Doors and stock are secured prior to travelling		
	Trailer is stored appropriately		
	The trailer is clean		

# MAINTENANCE REGISTER

Weekly Maintenance			
✓	Item	Initial/Stamp	Date
	Clean refrigeration vent		
	Clean debris from the roof		

Weekly Maintenance			
✓	Item	Initial/Stamp	Date
	Clean refrigeration vent		
	Clean debris from the roof		

Weekly Maintenance			
✓	Item	Initial/Stamp	Date
	Clean refrigeration vent		
	Clean debris from the roof		

# MAINTENANCE REGISTER

Weekly Maintenance			
✓	Item	Initial/Stamp	Date
	Clean refrigeration vent		
	Clean debris from the roof		

Weekly Maintenance			
✓	Item	Initial/Stamp	Date
	Clean refrigeration vent		
	Clean debris from the roof		

Weekly Maintenance			
✓	Item	Initial/Stamp	Date
	Clean refrigeration vent		
	Clean debris from the roof		

# MAINTENANCE REGISTER

Weekly Maintenance			
✓	Item	Initial/Stamp	Date
	Clean refrigeration vent		
	Clean debris from the roof		

Weekly Maintenance			
✓	Item	Initial/Stamp	Date
	Clean refrigeration vent		
	Clean debris from the roof		

Weekly Maintenance			
✓	Item	Initial/Stamp	Date
	Clean refrigeration vent		
	Clean debris from the roof		

# MAINTENANCE REGISTER

Weekly Maintenance			
✓	Item	Initial/Stamp	Date
	Clean refrigeration vent		
	Clean debris from the roof		

Weekly Maintenance			
✓	Item	Initial/Stamp	Date
	Clean refrigeration vent		
	Clean debris from the roof		

Weekly Maintenance			
✓	Item	Initial/Stamp	Date
	Clean refrigeration vent		
	Clean debris from the roof		

# MAINTENANCE REGISTER

3 Month Maintenance			
✓	Item	Initial/Stamp	Date
	Silicone in the seals of the roof and doors		
	Lights – indicators/stop/tail/clearance work correctly		
	Check tyres for tread and tyre pressure		
	Check wheel nuts, nuts, locks, latches, bolts on all moving parts		
	Electrical checked, Tested & Tagged by a Qualified Electrician		
	Refrigeration and connections checked and certified by a Qualified Technician		
	Service invoices uploaded to Basecamp, clearly showing date works completed		

# MAINTENANCE REGISTER

Weekly Maintenance			
✓	Item	Initial/Stamp	Date
	Clean refrigeration vent		
	Clean debris from the roof		

Weekly Maintenance			
✓	Item	Initial/Stamp	Date
	Clean refrigeration vent		
	Clean debris from the roof		

Weekly Maintenance			
✓	Item	Initial/Stamp	Date
	Clean refrigeration vent		
	Clean debris from the roof		

# MAINTENANCE REGISTER

Weekly Maintenance			
✓	Item	Initial/Stamp	Date
	Clean refrigeration vent		
	Clean debris from the roof		

Weekly Maintenance			
✓	Item	Initial/Stamp	Date
	Clean refrigeration vent		
	Clean debris from the roof		

Weekly Maintenance			
✓	Item	Initial/Stamp	Date
	Clean refrigeration vent		
	Clean debris from the roof		

# MAINTENANCE REGISTER

Weekly Maintenance			
✓	Item	Initial/Stamp	Date
	Clean refrigeration vent		
	Clean debris from the roof		

Weekly Maintenance			
✓	Item	Initial/Stamp	Date
	Clean refrigeration vent		
	Clean debris from the roof		

Weekly Maintenance			
✓	Item	Initial/Stamp	Date
	Clean refrigeration vent		
	Clean debris from the roof		

# MAINTENANCE REGISTER

Weekly Maintenance			
✓	Item	Initial/Stamp	Date
	Clean refrigeration vent		
	Clean debris from the roof		

Weekly Maintenance			
✓	Item	Initial/Stamp	Date
	Clean refrigeration vent		
	Clean debris from the roof		

Weekly Maintenance			
✓	Item	Initial/Stamp	Date
	Clean refrigeration vent		
	Clean debris from the roof		

# MAINTENANCE REGISTER

6 Month Maintenance			
✓	Item	Initial/Stamp	Date
	Silicone in the seals of the roof and doors		
	Lights – indicators/stop/tail/clearance work correctly		
	Check tyres for tread and tyre pressure		
	Check wheel nuts, nuts, locks, latches, bolts on all moving parts		
	Electrical checked, Tested & Tagged by a Qualified Electrician		
	Refrigeration and connections checked and certified by a Qualified Technician		
	Wheel bearings, suspension and brakes checked by Qualified Mechanic		
	Service invoices uploaded to Basecamp, clearly showing date works completed		

# MAINTENANCE REGISTER

Weekly Maintenance			
✓	Item	Initial/Stamp	Date
	Clean refrigeration vent		
	Clean debris from the roof		

Weekly Maintenance			
✓	Item	Initial/Stamp	Date
	Clean refrigeration vent		
	Clean debris from the roof		

Weekly Maintenance			
✓	Item	Initial/Stamp	Date
	Clean refrigeration vent		
	Clean debris from the roof		

# MAINTENANCE REGISTER

Weekly Maintenance			
✓	Item	Initial/Stamp	Date
	Clean refrigeration vent		
	Clean debris from the roof		

Weekly Maintenance			
✓	Item	Initial/Stamp	Date
	Clean refrigeration vent		
	Clean debris from the roof		

Weekly Maintenance			
✓	Item	Initial/Stamp	Date
	Clean refrigeration vent		
	Clean debris from the roof		

# MAINTENANCE REGISTER

Weekly Maintenance			
✓	Item	Initial/Stamp	Date
	Clean refrigeration vent		
	Clean debris from the roof		

Weekly Maintenance			
✓	Item	Initial/Stamp	Date
	Clean refrigeration vent		
	Clean debris from the roof		

Weekly Maintenance			
✓	Item	Initial/Stamp	Date
	Clean refrigeration vent		
	Clean debris from the roof		

# MAINTENANCE REGISTER

Weekly Maintenance			
✓	Item	Initial/Stamp	Date
	Clean refrigeration vent		
	Clean debris from the roof		

Weekly Maintenance			
✓	Item	Initial/Stamp	Date
	Clean refrigeration vent		
	Clean debris from the roof		

Weekly Maintenance			
✓	Item	Initial/Stamp	Date
	Clean refrigeration vent		
	Clean debris from the roof		

# MAINTENANCE REGISTER

9 Month Maintenance			
✓	Item	Initial/Stamp	Date
	Silicone in the seals of the roof and doors		
	Lights – indicators/stop/tail/clearance work correctly		
	Check tyres for tread and tyre pressure		
	Check wheel nuts, nuts, locks, latches, bolts on all moving parts		
	Electrical checked, Tested & Tagged by a Qualified Electrician		
	Refrigeration and connections checked and certified by a Qualified Technician		
	Service invoices uploaded to Basecamp, clearly showing date works completed		

# MAINTENANCE REGISTER

Weekly Maintenance			
✓	Item	Initial/Stamp	Date
	Clean refrigeration vent		
	Clean debris from the roof		

Weekly Maintenance			
✓	Item	Initial/Stamp	Date
	Clean refrigeration vent		
	Clean debris from the roof		

Weekly Maintenance			
✓	Item	Initial/Stamp	Date
	Clean refrigeration vent		
	Clean debris from the roof		

# MAINTENANCE REGISTER

Weekly Maintenance			
✓	Item	Initial/Stamp	Date
	Clean refrigeration vent		
	Clean debris from the roof		

Weekly Maintenance			
✓	Item	Initial/Stamp	Date
	Clean refrigeration vent		
	Clean debris from the roof		

Weekly Maintenance			
✓	Item	Initial/Stamp	Date
	Clean refrigeration vent		
	Clean debris from the roof		

# MAINTENANCE REGISTER

Weekly Maintenance			
✓	Item	Initial/Stamp	Date
	Clean refrigeration vent		
	Clean debris from the roof		

Weekly Maintenance			
✓	Item	Initial/Stamp	Date
	Clean refrigeration vent		
	Clean debris from the roof		

Weekly Maintenance			
✓	Item	Initial/Stamp	Date
	Clean refrigeration vent		
	Clean debris from the roof		

# MAINTENANCE REGISTER

Weekly Maintenance			
✓	Item	Initial/Stamp	Date
	Clean refrigeration vent		
	Clean debris from the roof		

Weekly Maintenance			
✓	Item	Initial/Stamp	Date
	Clean refrigeration vent		
	Clean debris from the roof		

Weekly Maintenance			
✓	Item	Initial/Stamp	Date
	Clean refrigeration vent		
	Clean debris from the roof		

# MAINTENANCE REGISTER

12 Month Maintenance			
✓	Item	Initial/Stamp	Date
	Silicone in the seals of the roof and doors		
	Lights – indicators/stop/tail/clearance work correctly		
	Check tyres for tread and tyre pressure		
	Check wheel nuts, nuts, locks, latches, bolts on all moving parts		
	Fire extinguisher and fire blanket		
	Electrical checked, Tested & Tagged by a Qualified Electrician		
	Refrigeration and connections checked and certified by a Qualified Technician		
	Wheel bearings, suspension and brakes checked by Qualified Mechanic		
	Service invoices uploaded to Basecamp, clearly showing date works completed		